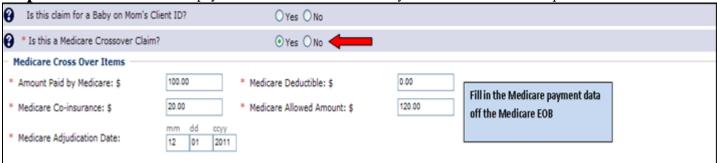# January 2012
DDE Medicare Crossover Claims for 5010

With the 5010 software implementation, changes were made to the direct data entry (DDE) screens for Professional claims. Providers are now **required** to enter Medicare information at both the claim level in addition to the line level. When entering Medicare information at the claim level, please ensure the amounts entered are the sum of the amounts entered at the line level.

Example: Medicare paid, deductible, co-insurance, and allowed amount on the line(s) must sum to the Medicare paid, deductible, co-insurance, and allowed amount at the claim level.

> **Note:** Institutional DDE Crossover Claim – 5010 did add the Medicare information option at line level on the DDE screen however line level information is not REQUIRED on an institutional crossover claim.

The professional DDE screen now has two areas that require the Medicare information to be entered:

Step 1 is to enter the Medicare payment data at claim level when you answer the Medicare question "Yes":
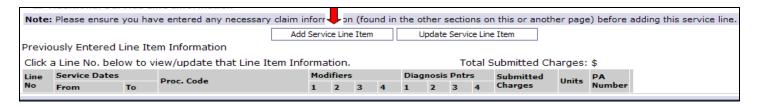

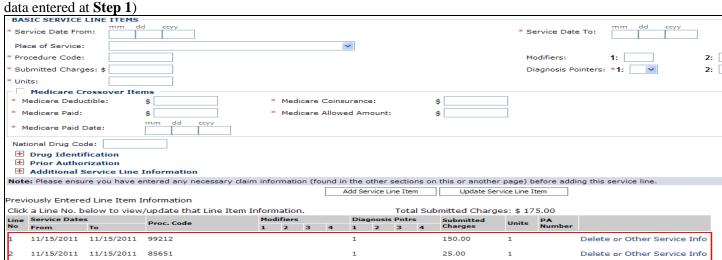Fill in the other claim information down to the line item information:

Step 2 enter all the line information plus, expand the "**Medicare Crossover Items**" and enter the Medicare line information. (If a one line claim, the Medicare payment data here should be the same as entered at claim level Step 1)

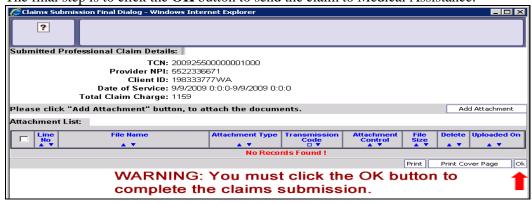Enter all data first THEN click on the Add Service Line Item [Add Service Line Item] button.

Note: For Multi Line Claims - Medicare paid, deductible, co-insurance, and allowed amount on the lines must sum to the Medicare paid, deductible, co-insurance, and allowed amount at the claim level. (The **Step 2** data sum must equal the data entered at **Step 1**)

At this point all claim data and Medicare payment data has been entered, click on the "**Submit Claim**" button at the top of the screen.
The Medicare EOB is not necessary to be sent with this claim.

The final step is to click the **OK** button to send the claim to Medical Assistance.

For other educational material related to Washington Medicaid see the provider training web page at http://hrsa.dshs.wa.gov/provider/training.shtml . The Provider Relations team has produced several training webinars and presentation slide shows covering billing that can be accessed from this web page.

Questions can be directed to Customer Service Center at email https://fortress.wa.gov/dshs/p1contactus/